



Terms of Business – Site Rules

We are Treasure Train Ltd., a company registered in England and Wales number 2804042. Our registered office is Perrygrove Farm, Perrygrove Road, Coleford, GL16 8QB. The following documents contain the conditions under which we do business. In all documents “you” refers to any person with whom we do business.

STANDARD CONDITIONS	This document contains our Standard Conditions which apply to everything we do.
SITE RULES	These refer to what is permissible and not permissible on our premises
ONLINE TICKET SALES	These include our conditions relating to distance selling
FUNCTIONS	Conditions for business including weddings, parties, corporate events, school visits.
PRIVACY AND DATA PROTECTION POLICY	This explains how we deal with private information

All these documents are published on our website. Our Site Rules are published at the entrance to our site. In addition our booking forms, payment plans, tickets and written correspondence include conditions which are specific to individual transactions. In the unlikely event that a provision in the Standard Conditions conflicts with a condition in another document the other document will take precedence.

Site Rules

Last updated 1st February 2018

Use of our premises

- Smoking is permitted only in the car park by the designated smoking area sign behind you
- Barbecues, fireworks and any aerial devices are not allowed without prior written consent
- Guide and assistance dogs in harness are allowed, but no other dogs are – we will provide water
- Behavior must be lawful, responsible and unlikely to annoy other visitors
- Picnics are permitted anywhere on site except in our cafe; please take your litter home with you to keep Perrygrove tidy
- Bicycles, scooters and roller skates are not permitted onsite, including the car park

Safety

- Cross the railway only in the designated places. Do not walk along the railway line
- You must be willing to accept the following entirely at your own risk:-
 - Occasional emission of soot, ash and sparks from steam locomotives
 - Trip and slip hazards on uneven paths
 - Low ceilings and/or stairs and other hazards in the indoor village, on the footbridge, in the Treetop Adventure and other areas.
 - Loss of or damage to any property, (including vehicles and equipment), brought on to or left on our premises



Children

- Any child who visits Perrygrove must be in the care of a responsible competent adult, who will supervise them properly and take care of them throughout their visit.
- Groups of children must be supervised by an adequate number of adults. The group organiser must assess how many adults are required
- You must obey any age restrictions which are displayed close to play equipment

Train rides

- There are frequent trains. It is unusual for trains to be so full that you have to wait for the next one, but we do not guarantee that seats will be available on any particular train unless this has been agreed in advance
- All passengers must remain seated and not lean out while the train is moving

Our decision concerning any of these matters is final. We reserve the right to refuse admission at our sole discretion and to escort from our premises, any person who breaches our conditions or behaves in a way which is inappropriate for a family attraction.